



Forum/Assembly Representative

Feedback Report

Please provide a **brief** summary of meetings you have attended on behalf of the Bradford District Assembly/VCS Forum. This report will be used to inform the Assembly Steering Group/Forum that you represent. The information contained within it will be posted on the Bradford District Assembly website www.bradfordassembly.org.uk . If you wish to report on something confidential, please **mark this clearly**.

Name of Representative	Stephanie Smith
E mail / contact details	Stephanie.smith@ageukbd.org.uk
Title of the board / group you sit on	Integrated Urgent Care Operations Board (IUCOB) A&E Delivery Board
Date the meeting took place	17.10.19 (extraordinary board)
Date of next meeting	7.11.19
Did you receive the meeting papers in time to have a pre-meeting?	yes

1. What was the purpose of the meeting?

Integrated Urgent Care Operations Board is an operational sub-group tasked to action the strategic decisions of the A&E Delivery Board. The A&E delivery board is a requirement from NHSE

2. Main areas of discussion (bullet points).

A&E Delivery – (extraordinary meeting) – Winter Pressures

Recommendations from the 4 working groups – to incorporate into 2019/2020 winter plan.

There is no additional funding coming into the system this year which is a significant concern in terms of managing demand. Last year saw an increase of presentations at the ED by 7% from the previous year and the system would not manage any additional % increase.

£800k is coming through the WYH Transformation Fund, which although it runs over the winter period is transformation funding and not aligned to winter specifically. The funding has been split into:

- Respiratory – increase in clinical community provisions to enable people to manage conditions in their own home (targeted at Flu, COPD, pneumonia etc)
- Frailty – Increase in clinical support in the hospital as well as significant investment in the virtual ward to reduce the number of frail elderly coming into hospital and being admitted.
- VCS multi-agency support team (MAST) – will support mental health, frailty and alcohol through a MDT offer alongside adult social care (see section 8)
- Lengthy discussion on primary care appointments and the system for booking out of hours – the system only allows appointments to be booked within a patient’s own GP surgery during opening hours – this means lots of Sunday appointments are available regularly.

- Discussion about hospital redirection opportunities and possibilities during surge periods. This is utilised positively in Calderdale and the North East.
- Ongoing discussions about the 'behavioural' norms of the public through attendance at A&E – discussions on how as a system we can improve comm's and public messaging.

3. Were there any discussions or decisions which you feel you had particular impact or influence on?

Learning from previous winter pressures schemes has been fed back and agreed to be improved / streamlined. Some :

- Coordination
- Honorary contracts
- Training requirements
- System one access

Other learning means that the VCS offer will be 7 days a week between 10am -10pm. The board agreed to fund a lead to coordinate the offer 3 days per week based in the hospitals.

4 Issues or points for Forum/Group/sub-group and/or the wider membership to follow up

The VCS MAST offer will be person centred and focus on the concept of personalisation which is fundamental to the NHS long term plan. The VCS needs to be ready for any further opportunities that may arise in relation to personalisation (*the assembly will be hosting 2 events in December and I recommend these are prioritised by members*).

5 Do you require input or specialist information from other forum members?

- If any providers are offering any additional provision / services over the winter that can be incorporated into the Winter Plan?
- If members would find it useful I can circulate a copy of the plan to the group once finalised (it is a cross system document)
- All VCS providers are invited to attend the bi-monthly frequent attenders meetings at BTHFT – if you would like to be involved let me know?

6 Please tell us about any additional support requirements you have in relation to your role and effectiveness

7 Are you involved in any additional areas of work or meetings as a result of your attendance?

- Winter pressure planning
- Frailty Task and finish group

8 Have you any other comments or observations?

Recruitment will be fundamental to the success of the VCS multi- agency support team. The sector has a number of skilled staff across different organisations, therefore there may be opportunities for secondment over the winter period if any organisations who can offer expertise in frailty or mental health and would like to be involved please contact me.

Please email to: janet@cnet.org.uk
Or post to: Janet Ford, CNet, Centre for Enterprise,

