



## **Maternity Voices Partnership (MVP) – Main Meeting Thursday 10<sup>th</sup> December 2020 on Zoom**

**Present:** Aliya Fazil (Chair and Bradford Doulas), Laila Ahmed (CNet), Yazmin Shah(CNet) Samina Koser (Freelancer), Charlotte Hamilton (Bradford Breastfeeding Buddies), Carolyn Sadler (BDMC), Wendy Toulmin (Airedale Hospital), Farzana Ghani (Roshni Ghar), Jane Dickens (BDCT), Rachael Dennis, Edyta Siedlecka-Was (Family Action ), Ruth Shaw (Bradford District and Craven CGG ) Masira Hans (Sharing Voices), Asifa Ahmed, Ashley Beaumont-Thomas (Project 6), Arshad Hussain (Action 4 Health), Holly Vincent (Airedale General Hospital) , Julie Newbold (Breastfeeding Buddies), Natasha May (BDCT), Amira Akhtar (BTHFT)

**Apologies:** Sara Firth (Health Watch Bradford and District), Julie Appleyard (BTHFT), Gemma Smith (Family Action), Sayma Mirza (One Better Births) and Lorraine Pryce (MamatoMama)

Item		Action
1.	<b>Welcome / Introductions/Apologies</b> Aliya chaired the meeting. Aliya welcomed everyone and thanked everyone for attending. Introductions were made.	
2.	<b>Minutes of the last meeting and Matters Arising</b> Minutes were agreed as correct and actions were discussed.	
3.	<b>Updates</b>  Sara Hollins - Bradford Royal Infirmary	



	<p>response will be shared on Facebook and the Webpage.</p> <p>The Survey Monkey will be repeated in January.</p> <p><b>Public Platform for all things Maternity (VSP)</b>  Aliya informed the Public Platform hosted in September, was a great success, whereby four amazing women shared their pregnancy, birth and postnatal experiences. Vital insight was taken from this platform along with crucial grassroots from the surveys and member information, which is collated and fed back to the CCG grassroots mechanism, each month.</p> <p>Laila had met with Rea Halstead at BTFHT who has produced a Breastfeeding Survey aimed at looking at the support women received from maternity team after the birth.  The theme for the next All Things Maternity meeting in February will be around breastfeeding, where the survey findings will be shared.</p> <p>This led to a very good discussion amongst the members, sharing ideas and services) Laila asked everyone to hold onto those and to discuss at our next meeting in February.</p>	<p><b>LA to liaise with RH regards survey findings</b>  <b>YS to forward information on February Meeting</b></p>
4.	<p><b>BTHFT Visitors Charter Feedback</b></p> <p>Laila informed members that BTHFT Outstanding Maternity Service Programme Board had approached the MVP with the aim of co-producing a Visitors Charter/Policy .The timescale for this is the end of March.  Ruth Shaw suggested the MVP contact Kamal, Communications Officer for CCG guidelines.  Laila to be in touch with members in the New year with further information</p> <p>Points to consider when developing a victors policy and suggestions from members were:</p> <ul style="list-style-type: none"> <li>• Suggestion/Comments/complaints and compliments boxes around the hospital</li> <li>• Terminology used in any information needs to be more simple</li> <li>• Any produced document to help people engage better, clear, concise and everyday language</li> </ul>	

	<ul style="list-style-type: none"> <li>• Translate document in different languages</li> <li>• Use of pictorial images</li> </ul> <p>Wendy informed they have a generic charter at Airedale, however they are updating any changes via Facebook and with the use of a Covid hotline for updates and advice.</p>	<p><b>WT to share their visitors charter</b></p> <p><b>LA to circulate the charter with comments from today</b></p>
<b>5.</b>	<p><b>MVP Strategic Programme Board Updates</b></p> <p>Laila explained the MVP now have representatives at three strategic regional forums:</p> <ul style="list-style-type: none"> <li>• One Better Births Steering Group</li> <li>• Regional Local Maternity Services</li> <li>• Outstanding Maternity Service Board.</li> </ul> <p><b>Update on Maternity 15 Steps Review – Arshad Hussain</b></p> <p>Arshad advised she has been taking a lead on the fifteen steps review audit. This audit will be informal and the areas that will be looked at are:</p> <ol style="list-style-type: none"> <li>1. Welcoming and informative.</li> <li>2. Safe and clean</li> <li>3. Friendly and personal,</li> <li>4. Organised and calm.</li> </ol> <p>In the New Year there are plans to do the reviews of the maternity sections at BRI So Ward 3, Ward 4, Outpatients and Antenatal. This is a series of events, anyone who is interested can send an email and we'll put you on the list for the next year.</p> <p>The first review is on Friday 18th December 2020 from 10.00am until 12.00pm. This will be carried out by a small team and either Alison Powell or another member from the Trust will be supporting it. A report will be prepared from the information collated and shared to groups.</p>	<p><b>AH to provide update at next meeting and information on future reviews</b></p>

	<p><b>BAME Maternity Video Clips (BRI)</b></p> <p>In collaboration with BRI a series of short clips filmed by mums and dads in Bradford are being shared on social platforms, these will be produced in various languages</p> <p>There are three separate clips :</p> <ol style="list-style-type: none"> <li>1. The importance of women attending antenatal appointments</li> <li>2. How dads and partners can support mums</li> <li>3. Importance of Vitamin D in Pregnancy</li> </ol> <p><b>Local Maternity Services update.</b></p> <p>Aliya explained MVP representatives and service users have been a part of interviewing new midwives. A postnatal care booklet, My Pregnancy Journey, which is a digital tool kit that has now been launched on the West Yorkshire and Harrogate website. There is also a postnatal care book that the West Yorkshire and Harrogate team are currently developing.</p>	<p><b>AF to share the videos with Wendy and Holly.</b></p> <p><b>To be shared across MVP and CNet social media platforms</b></p> <p><b>AF to share link to the My Pregnancy Journey Toolkit</b></p>
6.	<p><b>Member News</b></p> <p>Carolyn advised The Every Baby Matters program will be moving forward in the new year and will now be a part of the Act as One Better Births Program, this is to ensure there is more joined up work focusing on prevention in early years. Due to the slight rise in the number of Cot Deaths she and Jane Dickens will be looking at reviewing the delivery of key messages across the district such as the safe sleep information.</p> <p>Wendy advised Basis have some safer sleeping webinars for training. There may also be Public Health money that could be used from a public health perspective.</p> <p>Masira explained her role is representing all of VCS across the whole of West Yorkshire and Harrogate. So if members would like anything shared i.e. good practice, or anything they deem important, then to make contact with her so she can raise at board level.</p>	

	<p>Julie from Breastfeeding Buddies have started running a walk and talk sessions, which is limited to 15 participants inclusive of the volunteers, the parents and children. Breastfeeding support is continuing via telephone sessions and zoom. Funding has been secured for another year so up to the end of March 2022.</p> <p>Breastfeeding Buddies use a service called, Text Local, which sends bulk text messages out. You can set templates, send links, set links within the text messages to surveys. It also enables women to opt in to get support from the service. (Wendy explained unfortunately due to GDPR the NHS will not sign up for similar services as Text Local)</p> <p>Edyeta said the Better Start Project are accepting referrals from district wide, (so it doesn't matter what area a mum lives in). Support is provided in two ways, Befrienders Support and a My baby and me group. If you have a mum that you feel may need support please feel free to refer them to us.</p> <p>Rachel has started a new role with "50 things to do before I'm five". There will be a distribution of gift packs including leaflets, rhyme challenges, books etc. If anyone would like anything to be added to the giftpacks, they can make contact with Rachel to arrange delivery or collection.</p> <p>Masira explained a Student at Bradford University, is doing study on acceptability of breast milk and South Asian Muslim women because they want to get a breast milk bank that can be used for babies in the neonatal unit.</p> <p>Aliya shared the news that Bradford Doulas' have been successful in a three year contract RIC (reducing inequalities in City) Bradford CCG funding from 2021-23</p>	
7.	<p><b>Chat Box Text</b></p> <p>10:30:09 From Aliya Fazil : aliyaf@hotmail.com</p> <p>10:46:15 From CNet Bradford to Yazmin Shah(Privately) : Carolyn Sadler has raised her hand don't know if you see</p> <p>10:48:25 From Yazmin Shah to CNet Bradford(Privately) : I'll ask if she would like to share after</p>	

	<p>Airedale update</p> <p>10:53:08 From Farzana : farzana.ghani@roshnighar.org.uk</p> <p>10:53:17 From Farzana : thank you</p> <p>10:53:56 From Holly Vincent: thank you!</p> <p>10:55:03 From Carolyn Sadler : Wendy/holly we have an EBM newsletter due to go out if you want to send any information for your groups and up date for scans etc maybe your Facebook page link we can send out. thank you Carolyn</p> <p>10:56:11 From Holly Vincent: Thank you very much Carolyn. I'll discuss that with Wendy :)</p> <p>10:58:35 From Carolyn Sadler: Thanks Holly. We hope for it to go out Tuesday. I can still submit to our comms until Monday.😊</p> <p>11:06:58 From Laila Ahmed : we will share the BRI updates with the minutes</p> <p>11:07:37 From Amirah Akhtar: Hi everyone - my Wi-Fi is not the best so I will just type. I am from the BRI from the patient and public engagement team. In the past we have done a lot of work around supporting and facilitating surveys. We are also interested in talking to service users/patients to hear their experiences.</p> <p>11:08:10 From Aliya Fazil : thanks Amirah we can get in touch</p> <p>11:14:36 From Laila Ahmed : Thanks Masira</p> <p>11:14:50 From Aliya Fazil : thanks Masira sounds interesting</p> <p>11:19:07 From Jane Dickens: Marisa -really interesting. Please could you let me know who is trying to set up the milk bank - who are the contacts? I have also been working on some milk bank plan so it would be great to collaborate. Thanks</p> <p>11:20:45 From Ruth Shaw : We have looked at milk banks previously but the legislation around them at that time was prohibitive - that said it doesn't mean we shouldn't revisit.</p> <p>11:22:38 From Masira Hans: Hi Jane, sure - this came to me through the Wolfson Centre/University of Bradford. It just said Bradford Hospitals were interested in setting one up. Once the details are confirmed I shall do an email introduction?</p> <p>11:23:46 From Farzana : that will good mask</p> <p>11:24:09 From Farzana : ignore🙄</p> <p>11:24:51 From Jane Dickens: Holly - I hope to say hi to you at some point!</p> <p>11:26:00 From Julie Newbold : I am pretty sure there was some work done a few years ago by the UK amb working with the Muslim council of Britain looking at the issue of donor human milk. I believe they agreed that concerns about milk kinship should not lead to donor milk being withheld from vulnerable</p>	
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	<p>infants. However I totally appreciate that it's always a personal decision and can be an emotive subject.</p> <p>11:26:03 From Jane Dickens: I would be happy to discuss the Ready to Relate parent infant relationship resource cards with you to support the relational aspect of your antenatal classes too.</p> <p>11:26:16 From Jane Dickens : That was to Holly</p> <p>11:27:56 From Holly Vincent: @jane dickens... thank you. I believe these were presented at an LMS conference I attended? They look great</p> <p>11:28:21 From Masira Hans : The topic of donor human milk is definitely an interesting and emotive topic which needs to be handled sensitively - as it could also require the changing of perceptions. Hence bringing it here, so important that all differing opinions are brought forward</p> <p>11:29:06 From Jane Dickens : Holly -WE can get in touch and have a look in January, let's make a date</p> <p>11:29:27 From Farzana : definitely great points Masira and Jane</p> <p>11:29:51 From Amirah Akhtar: We do the friends and family test cards and are looking to do more work around the qualitative comments - more analysis around this. This is anon but we can brainstorm ideas with our Pals team regarding different methods for people to express their concerns</p> <p>11:29:57 From Julie Newbold: @Masira absolutely. We certainly aren't the only area in the UK having such discussions. Very interesting indeed and important that people are heard</p> <p>11:30:42 From Masira Hans : If I could also echo what Holly has just highlighted -</p> <p>11:31:01 From Masira Hans: Too long and many words!</p> <p>11:31:42 From Jane Dickens: Hi all, apologies I have to leave not to see a mum and baby, really keen to pick up the discussion re donor milk and the feeding survey. Have a peaceful mid-winter and New Year, Jane</p> <p>11:31:52 From Aliya Fazil : thank you Jane</p> <p>11:32:00 From Julie Newbold: Bye Jane :)</p> <p>11:32:06 From Carolyn Sadler : some pictures would maybe appeal to more people</p> <p>11:33:28 From Farzana: sorry guys I'm going to have to leave. fab to meet you all speak to you all soon, have a nice break x</p> <p>11:39:07 From Holly Vincent : holly.vincent2@nhs.net please, things get lost to my yahoo one</p> <p>11:44:19 From Masira Hans: Great work guys!</p> <p>11:44:50 From Laila Ahmed: no probs Hollie will add you to the email list and please forward any other people's names from your team who are interested to yaz@cnet.org.uk</p> <p>11:47:31 From Ashley Beaumont-Thomas: Sorry I have to leave now, thank you for the interesting</p>	
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	<p>and useful updates. Ashley – Project 6</p> <p>11:48:19 From Laila Ahmed: thanks Ashley</p> <p>11:50:33 From Laila Ahmed: for those who do want to stay on a little longer we can til 12.30</p> <p>11:51:11 From Holly Vincent: Unfortunately I have another meeting afterwards :(</p> <p>11:51:40 From Arshad Hussain : I will have to leave at 12 Laila</p> <p>11:52:22 From Ruth Shaw: Really sorry I need to go now, I have found today very informative. Ruth (CCG)</p> <p>11:52:37 From Laila Ahmed : Thanks Ruth</p> <p>11:55:03 From Julie Newbold: Sorry ladies I have to leave now. Lovely to see you all and thank you for all you do.</p> <p>11:55:22 From Aliya Fazil : thank you julie</p> <p>11:58:23 From Charlotte BF peer supporter: So reassuring that such good stuff is going on around the service despite a pandemic :-)</p> <p>11:59:20 From Masira Hans: Apologies, can I also share with you all that there is some work being carried out across WY&amp;H to look at the stigma attached to perinatal mental health as well as how to include dads in the discussions - if anyone would like to feed into this or know of women who we do not usually hear from are interested, do share.</p> <p>11:59:42 From Masira Hans : Seeing as I used up my minute</p> <p>11:59:45 From Aliya Fazil : thanks Masira will do</p> <p>12:00:36 From Rachael Dennis : saxad@hotmail.co.uk rachael.dennis@stedmundsbradford.org.uk</p> <p>12:00:48 From Arshad Hussain: I need to leave now, lovely to meet you all. Very informative and a lovely group to be part of. :)</p> <p>12:02:05 From Laila Ahmed: thanks for your feedback Arshad :)</p> <p>12:05:30 From Carolyn Sadler: sorry I need to leave now. Thank you everyone it's great to see you all. enjoy your Christmas period with family and friends x</p>	
8.	<p><b>Date of next Zoom meeting:</b></p> <p><b>Thursday 18<sup>th</sup> March 2021 at 10:30 a.m. – 12.00 p.m.</b></p>	