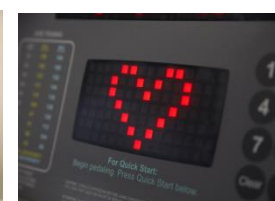


Ockenden Report, Findings and Actions for BTHFT Maternity Service

Sara Hollins, Director of Midwifery
March 2021



- Looked at maternal and neonatal harm between the years 2000 and 2019 at Shrewsbury and Telford Hospital NHS Trust.
- Includes cases of stillbirth, neonatal death, maternal death, hypoxic ischaemic encephalopathy (HIE) (grades 2 and 3) and other severe complications in mothers and newborn babies.
- The total number of families to be included in the final review and report is 1,862.
- This first report includes the 250 cases reviewed to date. The number of cases considered so far include the original cohort of 23 cases.
- A second report including the remaining cases will be published in the summer.
- The review panel identified important themes which must be shared across all maternity services as a matter of urgency.
- 27 recommendations for the named Trust and seven early recommendations for the wider NHS, labelled 'Immediate and Essential Actions'.

Key Findings

- Poor governance across a range of areas, especially board oversight and learning from incidents.
- Lack of compassion and kindness by staff.
- Poor assessment of risk and management of complex women.
- Failure to escalate.
- Poor fetal monitoring practice and management of labour.
- Suggestion of reluctance to perform LSCS - women's choices not respected.
- Poor bereavement care.
- Obstetric anaesthetic provision.
- Neonatal care documentation and care in the right place.
- National recognition that lessons have not been learned from other notorious reviews including the Kirkup Report.

NHS Assurance actions required

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Action	Position
Submission of compliance with 12 asks related to the seven immediate and essential (IAE's) actions by 21 December 2020.	Complete 18/12/2020
Assurance assessment tool to go to next public board	Complete 20/01/2021
Completed assurance assessment tool to be submitted to Regional Midwifery Officer by 15 February 2021 including Birth Rate Plus confirmation	Complete 10/02/2021
Submission of assurance assessment evidence via National portal	Portal not yet open

Level of Assurance

- High level of assurance demonstrated
- Many safety actions already embedded in practice at BTHFT
- Baseline audits completed
- Outstanding assurances are all linked to National or LMS actions and awaiting further guidance

What are we doing well?

- Ward to Board reporting structure
- Consultant ward rounds exceed recommendation
- Maternity Safety Champion structure well established
- Open and honest reporting culture



Maternity Safety Champions

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- Who are they?
- Karen Dawber, Board Level Safety Champion
- Selina Ullah, Non-executive Board Level Safety Champion
- Sara Hollins, Midwifery Trust Level Safety Champion
- Nicola Cawley, Obstetric Trust Level Safety Champion
- Catriona Firth, Neonatal Trust Level Safety Champion
- What do they do?
- Meet bi-monthly, set agenda to discuss outcomes, risk and good practice
- Non-exec role to advocate for women and families at Board Level
- Challenge the service on safety issues
- Monthly safety meeting with staff
- All staff encouraged to escalate any safety concerns

- Good level of assurance and practice/processes in place- pledge to continue
- Await further national guidance on outstanding recommendations
- Commitment to implement
- Independent Perinatal Advocate
- Repeat audits and build on results
- Further develop existing website and information provided to women
- Work with the MVP and service users to deliver safe services that meet the needs of the Bradford population

Questions?



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Together, putting patients first